



COVID-19 Shipping/Transportation Update

COVID-19 has affected us all in a number of ways. For Country Lane, it has become difficult to get our puppies to their new out of state homes the ways we once did. For that reason, we don't know how much longer we will be using the cargo shipping option to send our puppies home to you. However, we will continue to offer our other options for out of state families, such as coming to Country Lane to pick up your puppy in person, or we can meet you at our local airport in Cedar Rapids, Ia (CID) for you to fly home with your puppy in the cabin. We can also accommodate those that can't travel by hiring a Flight Nanny company to fly with your puppy in cabin to your local airport for an additional fee of \$625*. My sister has also offered to nanny my puppies for a fee of \$500 + the cost of her round trip + the checked pet fee.

The flight nanny option does require both of us to be very flexible about the delivery date, as well as drop off & pick up times at our airports. Flight nanny's fly on standby, which gives them the luxury of not having to purchase a non-refundable booked ticket should things fall through for any reason, however, it does make things a bit unpredictable when it comes to the date of delivery due to leftover seats being filled up in an instant which leaves no room for the nanny. In past experiences, we have had both successful trips that took 3 days to plan and execute, and experiences where it took 1-2 weeks to get the puppy to it's new home. Either way, the puppies remain safe here at Country Lane until they are ready to go home, then are in good hands with the nanny on their way home to you! It costs \$25 to make the booking with the company which I will pay, then the remaining \$500* fee will be paid by you to the Nanny directly upon pick up. They warn about pet fees, however my previous customers have never ended up having to pay for them. The Flight Nanny company we are used to using is TLC Flight Nanny and you can look at their website here: <https://tlcflightnanny.com/>

****Pet Fees (\$95 - \$150) that airlines require when flying with "in cabin" pets will need to be added to the delivery fee and paid to the flight nanny (airline pet fee receipt will be provided) – THE NANNIES DO ALL THEY CAN TO AVOID THE EXTRA FEE, but there are times the airlines enforce it.**

With my sister flying your puppy, we will book a ticket as soon as you have committed to a puppy, and paid in full. Booking a ticket and flight plan will give us the comfort of a confirmed date/time of delivery. Her service will be available in order of deposit submit date for those that need it. She can only fly one puppy at a time, unless there are two littermates going to the same destination airport. Then she can fly two puppies, if they meet the requirements for size & weight.



COUNTRY LANE
Bernedoodles